Contact Information At-A-Glance

General Information	EXCEPTIONAL LIVING CENTERS	Human Resources Phone: 859-255-0075 email: benefits@exceptionallivingcenters.com
Medical Benefits	ASPIRANT Anthem	Customer Service: 1-855-982-2583 www.aspirant.us
Pharmacy Benefits	CVS caremark ASPIRANT	Customer Service: 1-855-402-2583 www.caremark.com
Specialty Pharmacy	PayerMatrix	Customer Service: 1-877-305-6202 email: customerservice@payermatrix.com
Health Savings Account (HSA) Administrator	OPTUM Bank	Customer Service: 1-866-234-8913 www.Optumbank.com
Flexible Spending Account (FSA) / COBRA Administrator	BMS LLC	Customer Service: 1-800-919-2674 www.bmsllc.net
Dental Benefits	DELTA DENTAL	Customer Service: 1-800-955-2030 www.DeltaDentalKY.com
Vision Benefits	vsp	Customer Service: 1-800-877-7195 www.vsp.com
Employer-Paid Group Life and AD&D Benefits Voluntary Life and AD&D Benefits	NEW YORK LIFE GROUP BENEFIT SOLUTIONS	Customer Service: 1-866-607-2360 www.myNYLGBS.com
Disability Benefits	NEW YORK LIFE GROUP BENEFIT SOLUTIONS	Customer Service: 1-888-842-4462 www.myNYLGBS.com
Employee Assistance and Wellness Support 24/7	NEW YORK LIFE GROUP BENEFIT SOLUTIONS	Customer Service: 1-800-344-9752 www.guidanceresources.com
Voluntary Worksite Benefits	STAR ROBBINS & COMPANY GoToSMBO	Benefits Enrollment: 1-888-598-2040 Claims Support: 1-800-486-7721
403b Administrator	AMERICAN FUNDS®	Customer Service: 800-421-0180 ext. 45 www.americanfunds.com
401k Administrator	VOYA	Customer Service: 1-888-311-9487 www.voyaretirementplans.com
Pet Insurance Information	Nationwide®	Customer Service: 1-877-738-7874 www.petinsurance.com/exceptionallivingcenters
Veterinary Discount Plan Information	Pet Assure	Customer Service: 1-800-891-2565 www.petbenefits.com/land/exceptionallivingcenters
Identity Monitoring Information	InfoArmor an Allstate company	Customer Service: 1-800-789-2720 www.myprivacyarmor.com
Additional Assistance Claims, Billing, & Enrollment Resolution Benefit Planning Firm	BimGroup	Client Service Concierge Phone: 859-255-9455

For more information regarding all things benefits, please visit www.elcbenefits.com!

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